**FREQUENTLY ASKED QUESTIONS**

**YEAR 13 RESULTS DAY – Thursday 14th August 2025**

**1. *My results in one or more of my subjects were not as good as I was expecting. Can I appeal?***

If you are unhappy with your grade, you should discuss this with your subject teacher or a member of the Senior Leadership Team, who will be available on results day. The fee booklet will be available on results day in the Sixth Form Common Room.

**Stage 1 -** Clerical re-check

**Stage 2P** - Priority review of marking (available to Year 13 students who are waiting on a university place)

**Stage 2** - Review of marking

**Access to scripts** - depending on the exam board. Some scripts are free of charge. They can be used to see if a review is necessary.

All of the above will need a candidate declaration form signing before proceeding.

**2. *I have applied for university and have achieved the terms of my offer for my firm choice, what happens next?***

If you have achieved the terms of your offer at your first-choice university, you will automatically be assumed to have accepted your place. In Track, this offer from your chosen university will change from **‘Conditional Firm’** to **‘Unconditional Firm’.**

**3. *I have applied for university and have not quite achieved the terms of my offer for my firm choice, what happens next?***

If you have not met the original terms of the offer but have come close, your chosen university may decide to accept you anyway. If they decide to do this, your offer will change to **‘Unconditional Firm’**; that is how you will know that you have been accepted. Sometimes, though, the university might still be deciding, so your offer will still say **‘Conditional Firm’**, perhaps even for a few days, while the university decides.

**4. *I have applied for university and have not been successful in securing a place at my first- choice university, what happens next?***

You will know if you have been unsuccessful in gaining a place at your first-choice university, as your offer status will change to ‘**Unsuccessful**’. Check your insurance offer to see if you have been accepted onto that course.

If you have been unsuccessful in securing your place at your first-choice university but have met the terms of your insurance course, your insurance choice will automatically become your firm choice. In Track it will change from ‘**Conditional Insurance’** to ‘**Unconditional Firm’**. Again, the university may take up to a few days to decide.

**5. *I have applied for university and have not been successful in securing a place at my first-choice university or at my insurance university, what happens next?***

You will automatically be eligible for the Clearing system.

Clearing is where you can look for courses which have vacancies and contact universities to see if they will consider you for these courses. You must speak to a few universities and get verbal offers, then choose the one which best suits you.

Don’t rush this process – talk things through with your parents, carers, and teachers. Once you have decided to accept an offer, you can apply formally for this through Clearing from Thursday afternoon.

Clearing goes on until 20th October, and new courses may be added in the week(s) following results day, while other places close. Don’t rush to make this very important decision.

You can find universities with available courses in Clearing through www.ucas.com/search. You can also use **Clearing Plus** through Track. This function matches you up with courses you may wish to apply for.

You can also input your requirements and self-match to a course. You are not guaranteed to get a place on matched courses – they are just suggestions from UCAS of places you might want to try. You will still need to speak to the university to see if you can secure a verbal offer.

**6. *What if my first-choice course has accepted me but I now want to go to my second choice?***

You will need to release yourself into Clearing (there is a button for this in Track). This means that you will have to reapply, through Clearing, for your original second choice of course if it is available in Clearing. It is best to speak to the university and ensure that they will offer you a place again, before you self-release!

**7. *What if I have been accepted by one of my two university courses but change my mind and want to apply for a course through Clearing?***

You can search courses in Clearing and if you find one that you want to take up and are given a verbal offer, you can release yourself from your original course – there will be a button for this in Track. Don’t release yourself, though, until you have been made a verbal offer of another course through Clearing. Once you self-release, you can apply through Clearing for the university from which you have received a new offer.

**8. Could anything else happen?**

If your grades are lower than your offer, sometimes your firm or insurance university might offer you a different (but related) course instead. If you want to take up this offer, you will need to formally accept it; in this case, you are not assumed to have accepted it – you need to let the university know through Track. Likewise, if you do not want to accept it, you will need to let the university know and they will change your status to ‘**declined**’ or ‘**unsuccessful**’.

**9. *I am concerned that if I do not secure a place at either my firm or insurance university, I will need to be ready to act quickly on results day. Is there anything I can do to prepare in advance?***

If you suspect that you may be unsuccessful on your chosen courses, you can start looking at Clearing now, to see what is out there. You cannot apply through Clearing until you have your results. However, seeing what is out there prior to receipt of results, is a good idea.

Go to www.ucas.com/search. If you find vacancies you are interested in, put their Clearing Hotline numbers in your phone in case you need them after results.

**10. What if I did not apply for university but have had a change of heart and now want to?**

The best thing you can do is get a UCAS form, including a personal statement, ready before results day! School can add your reference and send it off so that it is ready for results day. You will not be able to input any university choices as your form will go straight into Clearing. Once you get your results, follow the advice on Clearing above.

**11. *What if I no longer want to go to university?***

If this is the case, you will need to withdraw from the UCAS cycle through Track.

**12. *I have read the above but still want support with the process, will support be available?***

Staff will be in school on results day and ready to support you.

If you want support with the university process on Thursday 14th August, please email school using this email address: results2025@range.sefton.sch.uk stating:

***My name is ... and I need help with my university application. The best number to contact me on is ....*** We will get back to you very quickly by phone and will arrange an appointment time with you.

**13. *I am not going to university, can I receive careers support?***

You can receive careers support.

If you wish to discuss your options, a careers adviser will be in school on results day

Alternatively, please email school using this email address: results2025@range.sefton.sch.uk stating:

***My name is ... and I need help with my next steps. The best number to contact me on is ...***

We will get back to you very quickly by phone and will arrange an appointment time with you.

**14. *One or more of the above may apply to me, but I am feeling upset about my results and/or about what happens next, what support is available to me?***

Lynn, our Wellbeing Practitioner and/or another member of the mentor team, will be available in school on results day. Please speak to them then if you have immediate concerns. You can also email school using this email address: results2025@range.sefton.sch.uk stating:

***My name is ... I am feeling particularly upset and would benefit from speaking to one of the learning mentors.***

We will get back to you with an appointment time as soon as we are able.

**Remember, we are here to help. Please ask if you need anything.**